## **CLAIMS**

## What is claimed is:

- 1 1. A method for using a computer to emulate a remote console for connection to a
- 2 target device, wherein the computer has an output screen and wherein the target device
- 3 has a serial port and a target device platform, the method which comprises the steps of:
- 4 (a) opening a connection through a wire to the serial port on the target device;
- 5 (b) automatically recognizing the target device platform;
- 6 (c) building menus, drop-down lists, or shortcuts according to the target device;
- 7 (d) entering commands on the computer;
  - (e) entering commands on the computer via the menus or the shortcuts;
- 9 (f) sending commands to the target device via the serial port;
- 10 (g) receiving output from the target device;
  - (h) displaying the output on the output screen; and
  - (i) running an instant messaging client in parallel;
- wherein the target device does not distinguish the computer from a remote console.
  - 1 2 The method of Claim 1 wherein the target device is a server.
  - 1 3. The method of Claim 1 wherein the target device comprises a command line interface
  - 2 port.

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- 1 4. The method of Claim 1 wherein the target device is an embedded system.
- 1 5. The method of Claim 1 wherein the computer is a handheld computer.

- 1 6. The method of Claim 1 wherein the commands are in ASCII format and the output is in
- 2 ASCII format.
- 1 7. The method of Claim 1 wherein the remote console is a full function terminal and
- 2 wherein the commands in ANSI format and the output is in ANSI format.
- 1 8. The method of Claim 7 wherein the target device comprises a command line interface
- 2 port and the command line interface is selected from the group consisting of DOS prompt, korn
- 3 shell, sh, bash, tcsh, prom monitor, VT100.
- 1 9. The method of Claim 7 which further comprises the step of enabling full functioning of
- 2 standard terminal editors such as vi and emacs.
- 1 10. A computer for emulating a remote console for connection to a target device, wherein the
- 2 target device has a serial port and a target device platform, the computer comprising
- 3 an output screen;
- a connector capable of connecting through a wire to the serial port on the target device;
- 5 menus, drop-down lists, or shortcuts according to the target device; and
- 6 an instant messaging client;
- 7 wherein the computer is capable of: automatically recognizing the target device platform;
- 8 receiving entered commands; receiving entered commands via the menus or the shortcuts;
- 9 sending commands to the target device via the serial port; receiving output from the target
- device; displaying the output on the output screen; running the instant messaging client in
- 11 parallel; and
- wherein the target device is not capable of distinguishing the computer from the remote console.

- 1 11 The computer of Claim 10 wherein the target device is a server.
- 1 12. The computer of Claim 10 wherein the target device comprises a command line interface
- 2 port.
- 1 13. The computer of Claim 10 wherein the target device is an embedded system.
- 1 14. The computer of Claim 13 wherein the embedded system is a vending machine, an
- 2 automobile, medical equipment, a cable box, a security system, a home monitoring system, an
- 3 entertainment equipment, or a home appliance.
- 1 15. The computer of Claim 10 wherein the commands are in ASCII format and the output is
- 2 in ASCII format.
- 1 16. The computer of Claim 10 wherein the remote console is a full function terminal and
- wherein the commands are in ANSI format and the output is in ANSI format.
- 1 17. The computer of Claim 10 which further comprises a full functioning of standard
- 2 terminal editor such as vi and emacs.
- 1 18. A method for using a computer to emulate a remote console for connection via a server to
- 2 a target device, wherein the computer has an output screen and a wireless modem and wherein
- 3 the target device has a serial port and a target device platform, the method which comprises the
- 4 steps of:
- 5 (a) opening a virtual socket to the server through the wireless modem;
- 6 (b) opening a connection between the server and the target device;

- 7 (c) automatically recognizing the target device platform;
- 8 (d) building menus, drop-down lists, or shortcuts according to the target device;
- 9 (e) entering commands on the computer;
- 10 (f) entering commands on the computer via the menus or the shortcuts;
- 11 (g) transporting the commands to the target device via virtual socket and the server;
- (h) receiving output from the device via the virtual socket and the server;
- (i) displaying the output on the screen of the computer; and
- 14 (j) running an instant messaging client in parallel;
- wherein the target device does not distinguish the computer from a remote console.
- 1 19. The method of Claim 18 wherein Step (b) uses a telnet, secured shell ssh, ssh2, or ssh3,
- 2 or file transfer protocol.
- 1 20. The method of Claim 18 wherein the computer is part of a virtual private network.
- 1 21. The method of Claim 18 wherein the commands are Unix, OS, or prom monitor
- 2 commands.
- 1 22. A computer for emulating a remote console for connection via a server to a target device,
- 2 wherein the target device has a serial port and a target device platform, the computer comprising
- 3 an output screen;
- 4 a wireless modem;
- a connector capable of opening a virtual socket to the server through the wireless modem
- and allowing a connection between the server and the target device;
- menus, drop-down lists, or shortcuts according to the target device; and

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8	an instant messaging client;
9	wherein the computer is capable of: automatically recognizing the target device platform
10	receiving entered commands; receiving entered commands via the menus or the shortcuts
11	sending commands to the target device via virtual socket and the server; receiving output from
12	the target device via the virtual socket and the server; displaying the output on the output screen
13	running the instant messaging client in parallel; and

1 23. The computer of Claim 22 the target device comprises a hub, a router, a switch, a bridge, 2 a repeater, a gateway, a firewall, interactive television hardware, a manufacturing hardware, a 3 robotics, or an animatronics.

wherein the target device is not capable of distinguishing the computer from the remote console.

- 1 24. The computer of Claim 22 wherein the computer is a handheld computer.
- 1 25. A method of providing a server system capable of connecting to computer emulating 2 remote consoles for connection to target devices, the method which comprises the steps of:
- hosting a database of settings, wherein settings comprises alarm thresholds and preferences regarding monitoring, connection, or messaging;
- 5 (b) providing each connected computer with a user interface to modify settings;
- 7 (c) enforcing security on all activities by passwords, certificates, or hardware identification;
- 9 (d) pinging any targeted device;
- 10 (e) monitoring all targeted devices according to a specification or service

  11 level agreement;

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12	(f)	monitoring network congestion;
13	(g)	providing an instant update on all monitored systems and/or network
14		congestion upon request;
15	(h)	firing alarms when a parameter reaches an adjustable threshold;
16	(i)	diagnosing target device problems and inefficiencies;
17	(j)	hosting interactive troubleshooting programs along with Frequently Asked
18		Questions and Online Help applications; and
19	(k)	running an instant messaging server in parallel to other processes;
20	wherein the server is capable of maintaining and initiating multiple connections.	
1	26. The r	nethod of Claim 25 wherein the computers are emulating different types of remote

consoles and the system can process in parallel.